



PROFESSIONAL PROFILE

Tracy Sinclair

After graduating Tracy was a teacher and translator in Spain for six years. On her return to the UK, she moved into the corporate sector and developed a highly successful career in International Operations and Project Management and Quality Consultancy. Tracy held senior leadership positions within EMEA Operations for Bank of America, International Operations for Lloyds Register Quality Assurance and Quality Consultancy for American Express, EMEA.

Since 1997, Tracy has worked within the field of leadership development and has worked with clients across a broad range of industry sectors including Goldman Sachs, Greene King, BMW, Amnesty International, Nokia, Fuji Bank, Legal & General, BP, Ford, GSK, ABN AMRO, Standard Chartered, Unilever.

Tracy spends much of her time developing leaders' own coaching capability as a core leadership competence and is also dedicated to the development of the coaching profession and the coaching community. She is an expert and specialist in the field of Non-Verbal Intelligence and works with people both psychologically and behaviourally to tap into their full performance potential.

In addition to her corporate work, Tracy regularly enjoys consulting in schools, teaching coaching, non-verbal intelligence and communication skills to teachers, students and parents alike. This work has resulted in her leading a successful language teaching research project on accelerated learning and motivation. She also delivers a "Leaders of the Future" programme to the Prefect and Heads of House pupils at one of the UK's foremost co-educational Independent schools.

Tracy is a Professional Certified Coach (PCC) with the International Coach Federation (ICF). She is also a trained Coaching Supervisor, Mentor Coach and an ICF Assessor. Tracy trains coaches and works with managers and leaders to develop their coaching capability. She works as an international Corporate Executive and Board Level Coach, a leadership development designer and facilitator working with a wide range of organisations. Tracy also specialises in working with organisations to support them develop coaching culture. She currently sits on various UK, EMEA and Global ICF working groups to promote and enhance professional coaching. Tracy was the President of the UK ICF from 2013-2014 and has been a ICF Global Board Director since 2016, serving as Treasurer in 2017, Global Chair in 2018 and currently holding the position of Immediate Past Global Chair.

FROM ASPIRATION TO *Reality*

CAREER HISTORY

- **International Coach Federation (ICF)**
(January 2016 – Present)
Global Board Director
- **International Coach Federation (ICF)**
(January 2015 – December 2016)
Board Director, Immediate Past President of the UK ICF
- **International Coach Federation (ICF)**
(January 2013 – December 2014)
Board Director, President of the UK ICF
- **Tracy Sinclair Limited**
(August 1997 – Present)
Board Director, Founder and Managing Director of Personal and Professional Development Organisation providing specialist change management, coaching, mentor coaching, coaching supervision, facilitation, training and consultancy services to the private and public sectors.
- **Integral Leadership Dynamics (ILD)**
(January 2015 – present)
Board Director and Partner
(Senior Leadership Development)
- **Mannaz A/S**
(January 2013 – Present)
Senior Associate Consultant
(Senior Leadership Development)
- **Coaching Development Ltd**
(January 2011 – Present)
Lead trainer on Supervision of Coaching programme
Mentor Coach for Coaching Diploma students (ACTP)
Official observer for Certificate in Coaching students (ACSTH)
- **Ford**
(January 2015 – Present)
Coach for Ford Consumer Experience Movement (CEM)
- **Mannaz A/S**
(January 2012 – December 2012)
Client Director responsible for portfolio of in excess of £2m Euros
- **American Express – European Operations Unit, Brighton**
(November 1995 – August 1997)
Quality Consultant
- **Lloyds Register Quality Assurance Limited (LRQA)**
(April 1993 – November 1995)
Strategic Project Manager/International Operations Manager
- **BankAmerica Cheque Corporation (BACC)**
(October 1986 – April 1993)
Senior Project Manager/EMEA Operations/Service Manager
- **Resident in Spain**
(April 1982 – August 1986)
Spanish and English teacher, translator and interpreter

PROFESSIONAL QUALIFICATIONS & TRAINING

- Professional Certified Coach (PCC) (ICF)
- Coaching Supervision & Mentor Coaching Certificate (Coaching Development)
- ICF assessor (ICF)
- Introduction to Integrative Psychotherapy (Metanoia)
- Diploma in Coaching Skills (Coaching Development)
- European NLP Certified Coach (ITS)
- Team Coaching Intensive (Phillip Sandahl & Alexis Phillips, Team Coaching International – TCI)
- TA101 (Transactional Analysis The Link Centre)
- Hogan Certified (3 Minute Mile)
- NLP Trainer (John Grinder of NLP Academy)
- Certified Master NLP Practitioner (ITS)
- Group Dynamics & Non Verbal Intelligence with Michael Grinder (MGA Associates)
- Foundation year in Psychology (Open University)
- Psychotherapy and Counselling Diploma (Pellin Institute)
- Counselling Skills (Sutton College for Liberal Arts)
- Incorporated Linguist – Spanish (Chartered Institute of Linguists)
- ISO 9000 Internal Auditor
- ISO 9000 Interpretation and Appreciation
- BA Hons. Spanish (special option: Technical Translation: Banking & Finance)
- Also professionally trained in the following areas:
 - Facilitation Skills
 - Situational Leadership
 - Internal Consultancy
 - Change Management
 - Project Management
 - Assertiveness at Work
 - Training Design & Delivery
 - Instructional Design
 - Process Design and Process Improvement
 - Self Assessment Auditor with Total Quality Management International for the European Foundation for Quality Management
 - Business Finance

PROFESSIONAL MEMBERSHIPS

- International Coach Federation (ICF)
- European Network for Positive Psychology (ENPP)
- Royal Society of Arts (RSA)

ICF GROUPS

- ICF Global Finance committee 2016 - present
- ICF Global: ICF Assessor 2015 - present
- UK ICF: Ethics committee 2013 - 2015
- UK ICF: Finance committee 2013 - 2015
- ICF EMEA: member of European Nominations Committee (ENCO) 2014 - 2015
- ICF Global: Regulatory affairs 2015
- ICF Global: Supervision task force 2015
- ICF Global: ICF Advance 2015
- ICF Global: UK representative for Supervision Strategy group with Association of Coaching Supervisors (AOCS)
- ICF Global: Prism judge 2013
- ICF Global: coach for Chapter Leader development programme